



Without Crash Management Services help, this will waste your time, cause stress, cost you money, and wreck your day.

Call **0800 2CRASH** for instant priority service and free accident management assistance.



✓ **FREE** pick-up from home or office, or 24/7 salvage



✓ **Delivery of FREE** late model courtesy car or van - the ultimate convenience



✓ **Your free VIP card** ensures repair priority, quality and safety, and minimised time-off-the-road



✓ **FREE** car valet for your comfort and convenience



✓ **Documented final quality inspection** ensures peace-of-mind



✓ **FREE** re-delivery ensures continuous mobility and no down-time

**Your Cost?
\$NIL**

“ If you are involved in a crash... ”

In the event of an accident involving another vehicle it is essential to ascertain the following information relating to the other vehicle, driver, and circumstances:

Name of the other driver.....

Phone numbers.....

Address.....

Driver's Licence number (if possible).....

Registration number of other vehicle.....

Vehicle type/model.....

Insurance company.....

Insurance broker (if applicable).....

Admission of liability from the other driver (if applicable)

Location where accident occurred.....

Witness contact details.....



Sketch of the road layout, direction of travel, placement of vehicles & impact point of collision:

Crash Management

Your link to quality collision repairs
Crash Management Services is a division of Crash Brokers Ltd

from this



to this



In one easy phone call 24/7



0800 2CRASH (0800 227 274)

enquiries@crashmanagement.co.nz www.crashmanagement.co.nz

All good insurance companies endorse the customer's right to choose their repairer - choose Crash Management for a superior service experience, quality and convenience.



Crash Management Services provides a unique premium service in accident management and collision repair. Our free service is available 24/7 on **0800 2CRASH (0800 227 274)** and provides a one-call solution in the event of a car accident.

We operate a network of high-quality collision repairers throughout New Zealand and have a location near you.

We have over 30 years experience in the insurance and accident repair industry, so can ensure a superior service experience for our customers including instant response and priority repairs.

We minimise inconvenience and time-off-the-road by managing the process and communications pro-actively - ask us about our on-line job management system. It allows you to view progress and completion targets in real time by logging on with your personalised password to access your vehicle repair records.

We have the expertise and independence required to ensure high quality technical standards and customer care. Our service is provided free of charge to you, with no hidden fees, contracts, or obligations - we save you time, stress and money.

Our service is available to everybody including private motorists and small or large fleet operators, for owned and leased cars and light commercials.



one
call
solution



Late model courtesy cars and vans, in most locations



Pick up and delivery from you home or office



Car valet at completion



24/7 nationwide coverage



Web-based job management system, providing you with continuous updates in real time



Emergency road-side accident assistance and salvage, for your safety and convenience



Documented final quality inspection



All repairers are CRA certified including Structural Repair Centres, and are accepted by all major insurers



Crash Management is the preferred repair solution for NZ's best insurance brokers See our link on www.ibanz.co.nz



help
US
help you

“In the event of an accident, one call to Crash Management is all it takes...”

Contact Crash Management

0800 2CRASH (0800 227 274)

The operator will require the following information:

- Your name, address and contact phone numbers
- The name on the insurance policy that covers this vehicle, if not yourself
- Vehicle type, registration number and year
- Name of Insurance Company
- Name of Insurance Broker (if any)
- A brief description of the damage
- Location of the vehicle
- Preferred time and place for pick-up/delivery of courtesy car

Note: if you are calling from the scene of an accident, please ensure your vehicle is roadworthy before driving off. If in doubt, Crash Management will instruct a salvage truck to attend.

Help when you need it

We can manage all arrangements for you from the point of impact through to the day of re-delivery, so you never need to leave your home or office.

Contact your insurance company

Complete and lodge your insurance claim without delay. This will assist in minimising time-off-the-road. If you are not sure of your insurance details we can liaise with your insurance broker for you, if you have one.

We work within the policies and procedures of all insurance companies and can advise on your insurer's processes and requirements, if you are unsure what to do.

Relax while we take care of your repairs

Crash Management will oversee the repair process to ensure quality and service levels are maximised. If you have any concerns or queries during the repair, please contact Crash Management direct.

Workmanship guarantee

All aspects of your repair are covered by the Consumer Guarantees Act. If you have any issues or concerns about technical quality, either Crash Management or your insurance company will resolve this with the repairer on your behalf. Crash Management is also covered by generous Professional Indemnity insurance for your added protection.

See our web-site for more information

www.crashmanagement.co.nz